



## *Customer Satisfaction Pledge*

At Window Depot, customer satisfaction is our top priority. From your initial contact with our company through the successful completion of your project and beyond, our primary goal is to ensure that you have the very best home improvement experience possible. We are committed to building and maintaining positive, long-term relationships with our customers. We promise to always do our best to ensure your complete satisfaction. If you are not satisfied, we are not satisfied.

### *No Pressure Consultations*

Unlike many home improvement companies, we don't believe in using high pressure sales gimmicks or intimidation to coerce you into buying when you are not ready. We take great pride in providing a relaxed, no hassle consultation that is aimed at listening to your needs and objectives, and recommending the most appropriate product(s) for your project. All of our consultants are experienced window experts and are devoted to providing as much information as you need to make a comfortable and informed decision.

### *Certified Trained Installers*

Providing great products is not enough. We understand that windows won't perform properly if they are not installed correctly. This is why we employ highly-experienced and specially trained professionals to properly install your windows using techniques that meet or exceed established industry standards. In fact, we sponsor certification of our installers through the InstallationMasters™ and the AWDI certification programs. All of the products and materials that go into each installation are the most premium grades available. From start to finish we perform each job with care, patience, and expertise to ensure that your home looks beautiful and feels comfortable for years to come.

### *Satisfaction Guarantee*

If there is ever a problem with our products or installation, we will do everything reasonably necessary to make it right. We have built our name and reputation on providing quality products, professional installation, honesty, service, value, and trust. We believe that ensuring your satisfaction is the right way to do business! We're proud of the work we do and who we are.



Class A Contractor  
#2705145469

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