# JOUR DEPOTS ACEMENT COMPANY!



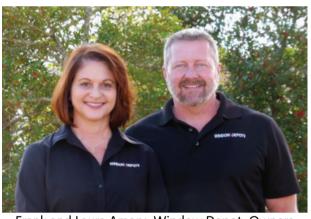
Richmond (804) 477-8830 · Charlottesville (434) 465-6558 · Fredericksburg (540) 259-5656 windowdepotrichmond.com · charlottesvillereplacementwindows.com · windowdepotfredericksburg.com

# WINDOWS · DOORS · SIDING



# Central Virginia is our home and we consider you our neighbors.

We are personally invested in your satisfaction. Our decades of experience, in-depth product knowledge, and installation expertise mean that you can rest assured that your home improvement project will be handled with skill, care, and professionalism every step of the way.



Frank and Laura Amory, Window Depot, Owners



### · SUNROOMS · BLINDS · SHADES





#### Our Philosophy - We Are NOT Your Typical Window Replacement Company

We understand that what's best for some may not be best for others. That's why we pride ourselves on offering the greatest selection of products and options available in our markets - including vinyl, composite, fiberglass, and wood - from several manufacturers. Whether you are looking for replacement windows, doors, siding, blinds, or even a beautiful new sunroom, we can help. We provide honest, unbiased education and advice to help you choose the products that will work best for you and your family.

#### Replacement Windows, Doors, Siding, Blinds...and Sunrooms!

For nearly 15 years, we have earned the trust of thousands of homeowners by providing beautiful, high-quality, energy-efficient, and professionally installed replacement windows, doors, siding, and blinds. We can also enhance your home's long-term value and expand your usable living area with a modern and efficient sunroom or patio enclosure. Each one is custom-designed, professionally finished, and built to look like it has always been part of your home, not an afterthought. All while being backed by the quality and care of our local Window Depot staff and installation teams.





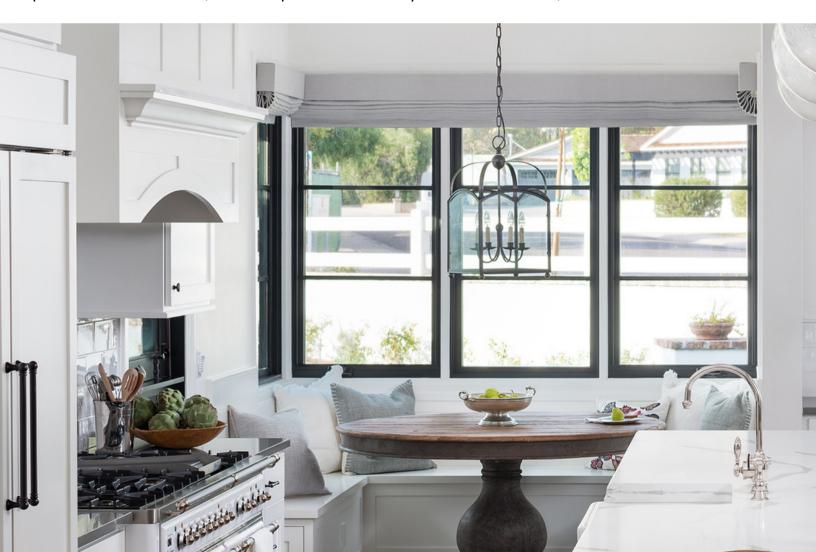






#### **Creating Happy Customers**

Customer satisfaction is our top priority. From your initial contact with our company through the successful completion of your project and beyond, our goal is to provide you with the very best home improvement experience possible. We are committed to building and maintaining positive, long-term relationships. We have built our name and reputation on providing honest advice, quality products, professional installation, and exceptional service. If you are not satisfied, we are not satisfied.



## · SUNROOMS · BLINDS · SHADES





**Stress-Free Consultations** 

**Our Professional Consultants** 

Instead of a transactional sales process, we provide a two-way educational opportunity. Our consultations begin with questions to better understand your needs and objectives. Then we educate you on the various products and services available that will meet your needs. We help you select the most appropriate product(s) for your home and budget. The last thing you need is high-pressure sales tactics, gimmicks, or intimidation to coerce you into buying something you don't need, or at a time when you are not ready.



# WINDOWS · DOORS · SIDING





Our In-House & Certified Installation Teams

#### **Professional Installation**

Providing great products and service is not enough. The most modern and efficient windows will not perform properly if they are not installed correctly. That's why we employ dedicated in-house installers – not subcontractors – whose main focus is quality, not quantity. Our installation crew leaders are experienced professionals who use methods and techniques that meet or exceed established industry standards. They have each achieved certification through rigorous industry-leading installer certification programs and manufacturer-based factory training. From start to finish, the work we perform on your home will include care, patience, and expertise to ensure that it looks beautiful and feels comfortable for years to come.









#### Why Window Depot?

National Strength. Local Service. Our partnership with one of the nation's largest home improvement networks provides us with significant buying power, allowing us to pass along tremendous savings to our customers without sacrificing quality. We back it up with the service and craftsmanship of a locally owned and operated business.

Vinyl, Composite, Fiberglass, and Wood. We offer custom-made windows in a variety of materials, styles, options, and colors to suit your needs as well as your budget. We also offer exterior doors, siding, blinds, and gorgeous sunrooms!

More Standard Features. Our premium windows are loaded with many advanced features that typical replacement windows either don't have or are only available at additional costs. Our standard features include upgraded balance systems, multiple layers of weather stripping, compression bulb seals, Innergy® fiberglass-reinforced sashes, foam-insulated frames and sashes, locks with integrated tilt latches, aesthetically pleasing balance covers, decorative moldings, and a glass breakage warranty.

**Triple Pane at Dual Pane Prices.** Many of our competitors charge for standard dual pane windows what we charge for advanced triple pane windows with superior energy efficiency, sound control, and condensation resistance. Our Premium triple pane windows were awarded "ENERGY STAR Most Efficient," which is the Best of Energy Star.

Fair Pricing Pledge. We guarantee that the price you pay for your project is the lowest price available for like quality products, workmanship, installation methods, and contractor reliability. If you receive a lower quote for comparable products and services within 30 days of your purchase, bring it to us and we will refund the difference plus \$100. Subject to quote and pricing verification. Conditions of qualification apply. See Fair Pricing Pledge for details.

**Long-Term Warranty.** We offer comprehensive warranties on both product and labor, that are transferable and non-pro-rated.

Honest and Ethical Approach to Doing Business. No gimmicks. No broken promises. You will receive an overall better experience.































#### **Search & See Our Reviews Online!**

Window Depot has been wonderful! Phil was excellent and extremely patient. Scheduling with Beau was easy. The installers took care of our home as if it were their own. Very impressed. So much so that we have even ordered more windows! <u>Michael D. - Mechanicsville</u>

Window Depot replaced 20 windows and a door last week at our house. We couldn't be happier. Wes and his co-worker were efficient and timely. They left absolutely no mess behind. We are so pleased at how they look...just beautiful! <u>Vanessa E -Charlottesville</u>

It was a pleasure working with Manny and his crew during installation, the windows are a great improvement, and the customer service has been top-notch! We have shared our experience with all of our friends and family for their future window needs. <u>Michael V. – Glen Allen</u>

Window Depot did an amazing job replacing the windows on my 1950s-era home. Everyone I spoke with at the company was professional and helpful...Mike quoted a price lower than the other companies I spoke with; DeNika in the office kept me updated; and Rob and AJ, the installers, were timely, efficient, and very careful with the quality of their workmanship and cleanliness of the job when they were finished. <u>Pamela G - Charlottesville</u>

I would definitely recommend Window Depot! It was a great experience from the first visit to my new windows installation! There was never any pressure to buy, and the installation process was fully explained. The crew that installed my new windows were extremely professional, respectful of my property, and awesome to talk with! Sharon H - Mechanicsville

A 5-star experience with Frank from consultation to installation! Pete T. - Colonial Heights



















